



## Function Bar Team Member

|                                      | ESSENTIAL CRITERIA  | DESIRABLE CRITERIA   |
|--------------------------------------|---|--|
| <b>QUALIFICATIONS &amp; TRAINING</b> | <ul style="list-style-type: none"> <li>▪ GCSE English and Maths</li> </ul>  |  |
| <b>EXPERIENCE</b>                    | <ul style="list-style-type: none"> <li>▪ Working under pressure</li> <li>▪ Delivering great customer service</li> </ul>   | <ul style="list-style-type: none"> <li>▪ Experience of working a busy bar</li> </ul>   |
| <b>SKILLS &amp; KNOWLEDGE</b>        | <ul style="list-style-type: none"> <li>▪ Attention to detail</li> <li>▪ The ability to upsell and promote</li> </ul>  | <ul style="list-style-type: none"> <li>▪ Good organisational skills</li> <li>▪ Knowledge of Kent Life and local tourism</li> </ul> |
| <b>PERSONAL ATTRIBUTES</b>           | <ul style="list-style-type: none"> <li>▪ Confident &amp; enthusiastic</li> <li>▪ Polite, engaging manner</li> <li>▪ A 'can do' attitude</li> <li>▪ Ability to work as part of a team</li> </ul> |  |
| <b>SPECIAL REQUIREMENTS</b>          | <ul style="list-style-type: none"> <li>▪ Ability to travel to and from work to a desired rota</li> <li>▪ Prepared to work unsociable hours</li> </ul>   | <ul style="list-style-type: none"> <li>▪ Driving licence and use of a car</li> </ul>   |