



Entertainments Team Member and Children's Party Host

Job Title: Entertainments Team Member and Children's Party Host

Location: Kent Life

Hours of Work: Zero Hour Contract.
Hours will vary depending on time of year, with the potential to earn more in high season, holidays and weekends

Wage: National Living/Minimum Wage

Reports to: Events Duty Manager

Accountable to: General Manager

Job Function: To provide daily entertainment, activities and birthday parties for Kent Life guests, ensuring a positive customer experience.

Key Tasks:

- Implement Kent Life's entertainments schedule and birthday parties, from the setup of entertainment activities, participating, dressing up, commentating and packing away all equipment.
- Be confident and patient with all our guests and animals associated with the entertainment activities and be able to multi-task during the activities
- Meet and greet all guests including group outings, schools and birthday parties.
- Create a fun and engaging party atmosphere for all children and adults involved in the party, whilst delivering exceptional guest service as the host.

- Promote Kent Life's varied schemes and package to the guests including adopt and animal, season tickets, forthcoming events, merchandise selling etc.
- Adhere to the appropriate Health and Safety procedures and standards of staff behaviour and dress as stipulated by the Company's management.
- Undertake any other duties as required by the Company with a view to improving its services to our guests.