



## Entertainments Team Member

	<b>ESSENTIAL CRITERIA</b>	<b>DESIRABLE CRITERIA</b>
<b>QUALIFICATIONS &amp; TRAINING</b>	<ul style="list-style-type: none"> <li>• GCSE English and Maths</li> </ul>	<ul style="list-style-type: none"> <li>• An appropriate animal care course</li> <li>• Customer service training</li> </ul>
<b>EXPERIENCE</b>	<p>Demonstrable and substantial experience of:</p> <ul style="list-style-type: none"> <li>• Delivering great customer service</li> <li>• Caring for animals</li> </ul>	<ul style="list-style-type: none"> <li>• Working with animals</li> <li>• Working with children</li> <li>• Previous performance/drama experience</li> <li>• Cash handling experience</li> </ul>
<b>SKILLS &amp; KNOWLEDGE</b>	<ul style="list-style-type: none"> <li>• The ability to talk to large groups</li> <li>• The ability to interact with children and adults of all ages</li> <li>• The ability to confidently handle and care for our animals</li> <li>• The ability to upsell and promote</li> </ul>	<ul style="list-style-type: none"> <li>• Knowledge of working with horses or ponies</li> <li>• Good organisational skills</li> <li>• Face painting skills</li> </ul>
<b>PERSONAL ATTRIBUTES</b>	<ul style="list-style-type: none"> <li>• Confident &amp; enthusiastic</li> <li>• Polite, engaging manner</li> <li>• A 'can do' attitude</li> <li>• Ability to work as part of a team</li> </ul>	
<b>SPECIAL REQUIREMENTS</b>	<ul style="list-style-type: none"> <li>• Ability to travel to other locations as required</li> </ul>	<ul style="list-style-type: none"> <li>• Driving licence and use of a car</li> </ul>