

Entertainments Team Member

PERSON SPECIFICATION

	ESSENTIAL CRITERIA	DESIRABLE CRITERIA
QUALIFICATIONS & TRAINING	<ul style="list-style-type: none">• GCSE English and Maths	<ul style="list-style-type: none">• An appropriate animal care course• Customer service training
EXPERIENCE	Demonstrable and substantial experience of: <ul style="list-style-type: none">• Delivering great customer service• Caring for animals	<ul style="list-style-type: none">• Working with animals• Working with children• Previous performance/drama experience/mascot shows• Cash handling experience
SKILLS & KNOWLEDGE	<ul style="list-style-type: none">• The ability to talk to large groups• The ability to interact with children and adults of all ages• The ability to confidently handle and care for our animals• The ability to upsell and promote	<ul style="list-style-type: none">• Knowledge of working with horses or ponies• Good organisational skills• Face painting skills
PERSONAL ATTRIBUTES	<ul style="list-style-type: none">• Confident & enthusiastic• Polite, engaging manner• A 'can do' attitude• Ability to work as part of a team	
SPECIAL REQUIREMENTS	<ul style="list-style-type: none">• Ability to travel to other locations as required	<ul style="list-style-type: none">• Driving licence and use of a car