

## Entertainments Team Member

**Job Title:** Entertainments Team Member

**Location:** Kent Life

**Hours of Work:** Zero Hour Contract. Hours will vary depending on time of year, with the potential to earn more in high season, holidays and weekends

**Wage:** National Minimum/Living Wage

**Reports to:** Events Duty Manager

**Accountable to:** General Manager

**Job Function:** To provide daily entertainment and activities for Kent Life guests, ensuring a positive customer experience.

### Key Tasks:

- Implement Kent Life's entertainments schedule, from the set up of entertainment activities and shows, participating, dressing up, commentating and packing away all equipment.
- Be confident and patient with all our guests and animals associated with the entertainment activities and be able to multi-task during the activities
- Give historically accurate and entertaining character performances and shows and deliver a wide variety of interactive animal encounters.
- Meet and greet all guests including group outings and schools.
- Promote Kent Life's varied schemes and package to the guests including adopt and animal, season tickets, forthcoming events, merchandise selling etc.
- Participate in and host the schedule for children birthday parties, as well as meet the animal's sessions and demonstrations for school children.
- Adhere to the appropriate Health and Safety procedures and standards of staff behaviour and dress as stipulated by the Company's management.
- Undertake any other duties as required by the Company with a view to improving its services to our guests.