

HERITAGE FARM PARK

Kent  
Life

# Kent Life Membership Pass

— Terms & Conditions 2016/17 —

**By taking out a membership pass for Kent Life, you are agreeing to the following terms & conditions:**

The membership pass scheme is subject to change and review.

Buying a membership pass allows you daytime admission to Kent Life during our standard opening times for 1 calendar year from the date of purchase.

Some events are excluded from the membership pass (Hops 'n' Harvest Beer Festival and the Bonfire & Firework Spectacular, Santa Visits) but remember you still receive a discount on the gate entry prices of these!

Other separately ticketed events may also be excluded from the membership pass.

Unless stated otherwise, your membership pass cannot be used in conjunction with any promotional or discount offer.

If you lose your membership card a new one can be issued on payment of a £5.00 administration fee per replacement card required.

If you are coming to Kent Life as a pre-booked party guest or with a school or group booking unfortunately your pass cannot be used.

Your card must be shown on each visit to avoid paying the full admission fee. It will only be valid if your name is on the card as it is non-transferable.

**You may be required to show additional photo ID.**

Photocopied or damaged cards will not be accepted.

All membership passes remain the property of Kent Life.

Normal opening hours are published on our website. From time to time our opening dates and times may vary, in these instances the full or part value of the membership pass will not be refunded, nor will any compensation be payable if any activity is no longer available or part of the attraction is removed or closed. Kent Life is open at weekends only in January.

Kent Life is a family attraction, to make sure everyone has a great time, any person whose behavior is deemed inappropriate or does not comply with these terms and conditions will have their pass withdrawn.

Family membership pass is valid for 2 adults & 2 children, or 1 adult & 3 children.

You should upgrade on the same day to have the admission price of your day ticket refunded against the cost of a membership pass.

You can only convert the same combination of tickets purchased like-for-like i.e. 1 child day ticket can ONLY be converted on 1 child membership pass.

Individual entry tickets can not be refunded against the purchase of a family membership as it already carries a discount.

The 20% discount in the Paint-a-Pot studio is subject to availability and some additional charges may apply.

The 10% discount offered in the Tea Room, Playbarn and Gift Shop excludes all alcohol and books.

**For any queries on membership please contact 01622 763936 or visit [www.kentlife.org.uk](http://www.kentlife.org.uk).**

**We hope your pass brings you and your family many happy days filled with fun, laughter and memories here at Kent Life.**

